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Dolphin Debit Now Manages All ATMs For Five Southeast Region Credit Unions

HOUSTON – Five credit unions in the Southeast now have all of their ATMs under the management of Dolphin Debit, the full-service ATM management company.

The five credit unions range in size up to \$116.8 million in assets, and three are in the ATM Cinch program, Dolphin Debit's partnership with CU24. The credit unions are:

- **GEMC Federal Credit Union**, Tucker, Georgia, with 12,697 members and \$116.8 million in assets.
- **Emerald Credit Association Federal Credit Union**, Greenwood, South Carolina, with 1,312 members and assets of \$6.6 million
- **PWC Employees Credit Union**, Woodbridge, Virginia, with 7,102 members and \$56.6 million in assets
- **Genuine Parts Credit Union**, Norcross, Georgia, with 1,109 members and assets of \$9.4 million
- **Ferguson Federal Credit Union** in Monticello, Mississippi, with 6,397 members and \$71.8 million in assets

Ferguson Federal Credit Union originally began working with Dolphin Debit in 2014 when it inaugurated its first ATM to improve service to its members. Since then, expansions and member demand have grown the Ferguson ATM fleet to six ATMs, located at four of the credit union's branches and a student-run branch.

Originally, said Ferguson CEO Leslie Pitts, the credit union went with Dolphin Debit because it lacked the resources to own and operate its own ATMs. She said that strategy has served the credit union well.

"We still feel that this task can and should be handled by an outside provider, which allows us to focus on the member relationship rather than on equipment," Pitts said.

"Often, it is the smaller credit unions that rely most heavily on their ATMs as a way to enhance their service to members, such as in the evenings and on weekends," said Gary Walston, co-founder of Dolphin Debit. "By turning management of those ATMs over to us, like Ferguson Federal Credit Union did, they can achieve those service

levels without having to invest in ATMs themselves or devote staff time to maintain and manage them.”

About Dolphin Debit

Dolphin Debit Access is a full-service ATM management company that owns and operates ATMs for financial institutions. Dolphin’s turnkey ATM service includes deployment of new ATM equipment combined with terminal driving, ATM maintenance, armored car service, communications, monitoring and dispatch, and cash management. Dolphin Debit operates all types of equipment in various on-premises and off-premises venues. In addition, Dolphin Debit has the rights to install and operate drive-up ATMs at Walmart/Murphy USA locations in multiple states. Dolphin Debit customizes solutions to the specific needs of clients, with a flexible, cost-saving approach that enables redeployment of company assets to improve the bottom line. For more information, visit dolphindebit.com.